



Statewide Benefit Cooperative

Indiana Statewide Association of Rural Electric Cooperatives

Date: May 5, 2010

To: Participants in the Statewide Benefit Cooperative (SBC) Group Health Insurance Plans who Access Sagamore Health Network

Subject: New Medical ID Cards

In the next several weeks, you will receive new Medical ID cards from Principal Life Insurance Company.

The message accompanying these cards will say: *"Cards are being reissued due to change in PPO information."*

Why are we getting new ID cards?

Principal Life Insurance Company will now handle incoming calls to pre-certify hospital services. These calls were previously handled by Sagamore, the Preferred Provider Organization (PPO) used by the SBC Group Health Plans. Because of this change, a new pre-certification telephone number will appear on your ID card.

When do I begin using my new ID card?

You should begin using your new ID card as of **June 1, 2010** and dispose of your old one.

Will this change how I pre-certify or what services must be pre-certified?

No – all plan terms and conditions will remain the same and the pre-certification procedures will not change.