



WE'LL GIVE YOU AN EDGE®



Statewide Benefit Cooperative

Indiana Statewide Association of Rural Electric Cooperatives

To: Principal Clients Who Access the Sagamore Health Network

Re: Utilization Management Services

We have been advised that effective June 1, 2010, Sagamore Health Network will no longer offer Utilization Management (UM) services. This includes hospital pre-certification services that they have provided to Principal clients.

Sagamore plans to close their UM unit. As a result of this change, Principal Life Insurance Company will assume those duties for all clients currently with Sagamore and those moving to Sagamore as of June 1, 2010. We have already been doing the Case Management for these clients.

What will this change mean to our clients and their employees?

- **ID Card Change** – ID cards will need to be reprinted to indicate a new phone number to call to pre-certify hospital stays. These new cards will need to be produced and distributed before the June 1st effective date. The message: “Cards are being reissued due to change in PPO information” will accompany the new cards.
- **Provider Notification** – Sagamore has advised that their member providers have been made aware of this upcoming change.

Please share this information with your employees who will be affected with this change. Beginning June 1, 2010, covered employees and their dependents should use their new ID cards and dispose of their old ones.

Please let us know if you have any questions regarding this change.

Sincerely,

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